

Schedule "A"

**Code of Professional Conduct of the
Board of Registration of Embalmers and Funeral Directors
made by the Board under Section 11A of Chapter 144 of
the Revised Statutes of Nova Scotia, 1989,
the *Embalmers and Funeral Directors Act***

Every person who holds an embalmer's licence, a funeral director's licence, an apprentice embalmer's licence or an apprentice funeral director's licence is required to do all of the following:

- (1) treat deceased persons with dignity and respect;
- (2) only demonstrate conduct to the benefit of public trust;
- (3) treat information shared by those they serve with confidentiality, privacy and integrity;
- (4) offer services to all individuals, without discrimination and without regard to religion, race, color, national origin, sex, sexual orientation or disability;
- (5) provide services while adhering to strict standards of public health and personal safety;
- (6) maintain the highest standards of the funeral profession and carry out all professional obligations to owners and employers;
- (7) treat the real and personal property of those they serve with honesty and integrity;
- (8) abide by all provincial legislation respecting the profession;
- (9) clearly and honestly present available options and recognize the right of those they serve to select goods and services without undue pressure or coercion;
- (10) be respectful of fellow colleagues and adhere to sound business practices and the promotion of fair competition;
- (11) participate in and promote continuing education in the funeral profession;

- (12) maintain all required licensing while practicing in the funeral profession; and
- (13) provide an option for the family of a deceased person in their custody to identify the human remains if requested by the family or next of kin.